Lectric Cycles LLC Warranty Policy for e-RAD Mid Drive Conversion Kits and Batteries

(hereinafter to be referred as Lectric Cycles ) warrants that any products bought from Lectric Cycles that are defective in materials and/or workmanship will be repaired or replaced, as Lectric Cycles elects, The warranty period starts from date of purchase and is in effect for 12 months thereafter.

Lectric Cycles limited warranty does not cover or apply to the following:

1) damage, failure and/or loss caused by refitting, neglect, improper maintenance, competition or commercial purpose, misuse, abuse or accident;

2) damage, failure and/or loss caused by shipping;

3) damage, failure and/or loss caused by improper installation, adjusting or repairing.

4) damage, failure and/or loss exclusive to material and workmanship, e. g. , failure to follow instructions by consumers；

5) damage, failure, change and/or loss caused to the product’s appearance and surface which does not affect its function.

6) damage, failure and/or loss caused by unauthorized service or installation；

7) damage, failure or loss caused by normal wear and tear

8) damage, failure or loss caused by events beyond the control of Lectric Cycles

Lectric Cycles reserves the right to, and is only responsible for, repairing or replacing of the warranted products.

In the event that bike manufacturing or distributing companies encounter quality problems when using or selling Lectric Cycles products, they should report the purchase order number and products’ serial number to Lectric Cycles service department who will determine that the products are under warranty. If so, Lectric Cycles will offer repair or replacement for free. All removal, replacement and return‐to‐factory shipping expenses incurred during the warranty process shall be paid by the customer.

Should Lectric Cycles parts on complete bikes need repair, please contact the bike manufacture or reseller directly. For products bought through channels other than from Lectric Cycles, please contact the reseller directly.